



ALISON MARSHALL

Consultant, Strategic Consulting Partnership

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About Alison:

As Senior Consultant at the United Community Services Co-op, Alison's consulting work focuses on organizational assessments, interim leadership, workplace mediation, and facilitation. Specialty areas include: supporting workplace change, shifting workplace cultures, building strong and resilient staff. Prior to joining the UCS Co-op, Alison worked in the non-profit sector for over twenty years, mostly in child and family services.

Recent Projects:

- **Workplace Conflict Resolution and Mediation:** Supporting various non-profit organizations with facilitated conflict resolution sessions
- **Interim Executive Director:** Seniors Services Society, Information Services Vancouver (ISV), Dixon Transition Society, and United Community Services Co-op (Interim CEO)
- **Executive Searches:** Led Executive Searches for a number of small to large non-profit organizations in the lower mainland
- **Organizational Support:** Working with the Executive Director and Management team during significant organizational change – 411 Seniors Centre

Education, Training, and Experience:

- **MBA, BA (Psychology), Associate Certificate in Workplace Conflict** (to be completed in Summer of 2011) with significant experience in the non-profit sector will offer support for non-profits in the community with their business needs, labour issues, human resource and staffing opportunities.
- **Child and Family Service Delivery work and Women's Advocacy Work** - most of the 20 plus years in the non-profit sector was in direct service delivery and management of services for children and families at Family Services of the North Shore. Alison also worked as the North Shore Domestic Violence Program Coordinator in the North Vancouver RCMP detachment, connecting the child and family work to the specific programming of equality issues and women's issues in the family and community.
- **Quality assurance experience** - Council on Accreditation (COA) process, governance policy writing and agency policy writing